





Dear Valued City of Dover Customers,

The City of Dover is upgrading the water main on N State Street. The city has contracted with A-Del Construction to complete this work. The final phase of the project will begin on or about **April 4, 2023** and we anticipate completing this phase by the end of August. This project will improve the quality of our water, improve available capacity, increase system reliability, and make improvements for fire protection.

This replacement project will install a new larger water main as well as new water services (to the right-of-way), new curb stops and new water meters with pits. Customers will be notified at least 48 hours prior to any scheduled water interruptions. During construction, temporary road closures will be required within the scope of the project, however, your trash removal will remain available. Following the necessary installation work, disturbed areas within the road will be patched and blacktopped, as well as disturbed grassed areas will be re-seeded.

We want you to know that the City has made a concerted effort investigating and addressing the water quality concerns of the residents in the City of Dover. An extensive Water System Master Plan, as well as a Water Quality Evaluation was developed in 2006 and confirmed with the 2021 update outlining recommendations for improving our water system. Projects that were implemented to improve water quality include: the Dead End Water Main Removal program, the Division Street Water Main Upgrade project, various control system upgrades, the Wellhead Redevelopment program, well site VFD Upgrades (this allows the motors to start slowly which helps prevent water turbulence), Deep Well Contact Chamber installation, and Distribution System Flushing including specific hydrant and valve installations. In early 2008, staff performed an additional analysis of the distribution system which rated each water main based on several water quality related criteria. Based upon this analysis and confirmation with the 2021 update, the water system on your street was selected for improvement.

An exhibit on the extent of this project is on the opposite side of this page for your convenience. On behalf of the City of Dover Department of Water & Wastewater, we would like to sincerely thank you for your cooperation with this improvement project. Please contact the City of Dover if you have any special needs in accessing your property. If you have any further questions or concerns, please don't hesitate to contact us.

Sincerely,

Paul Thompson Construction Manager City of Dover Department of Water & Wastewater Phone: 302-736-7029 The following is the emergency contact for use on the above project: A-Del Construction Tom Moore Jr. Project Manager 302.453.8286 ext.128



